

## LEATHER/SUEDE AND FUR CONSENT FORM

**Client Name:** \_\_\_\_\_ **Address:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Description of Article:** \_\_\_\_\_

**Replacement Value:** \_\_\_\_\_

Madame Paulette uses the utmost care when cleaning your leather, suede and fur garments.

However, given the nature of leather, suede and fur garments, their susceptibility to shrinkage, the differences in natural grains, presence of imperfections and marks inherent in the skins, they can become more apparent after cleaning. There is also the possibility of change in the feel and drape of the garment. Also, the unpredictability of dyes and the variables of the tanning process and the effect of wear, no guarantees can be made concerning the garments serviceability.

We are hereby requesting your authorization to perform all necessary conventional cleaning methods, and/or any additional methods which may be required to restore, maintain and/or enhance conditions of the garments.

Please sign below acknowledging that you have read and understand the above statement and that you are giving Madame Paulette permission to process your garments/items with the utmost care and that you are releasing Madame Paulette from all liability whenever we process your leather and suede items.

**Client Signature** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Customers Name (Print)** \_\_\_\_\_

**Please fax back to: 718-482-7136 to the attention of:** \_\_\_\_\_

#### Damage and Loss Policy

We must receive notice of a claim due to damage (visible or concealed), delay, or shortage within three calendar days after delivery of the item. Notice of claims for which you are seeking more than \$500 must be in writing. All claims must be made within the time limits set forth above.

Your notice of claim must include complete date of shipment, number of pieces, and description of each piece. Failure to provide us with notice in the manner and within the time limits set forth above will result in denial of your claim, and we will have no liability or obligation to pay your claim. The filing of a lawsuit does not constitute compliance with these notice provisions.

We are not responsible for any loss or damage after delivery to your doorman, concierge or other apparently authorized person. We are not responsible for any loss or damage due to handling by, storage with or delivery by your doorman, concierge or other authorized person, including, for instance, the erroneous delivery of your garment to a third party cleaner.

Responsibility also is disclaimed for trimmings, buckles, beads, buttons, belts and sequins. We are not responsible for sunfading, color loss due to non-fast dyes of colors that shall not withstand the selected cleaning process or solvents, holes or tears due to the degradation of the fabric while hanging, ordinary wear and tear and shrinkage due to improper preshrinkage of manufacturers.

**DAMAGED.** If it is unclear who is responsible for the damage, Madame Paulette will have the garment analyzed at owner's expense by an International Fabricare Institute garment analysis laboratory. Restitution will be made based upon the lab's report. Our liability shall in no event exceed \$1,000 for any article.

When we resolve a claim by paying full value for an item, we reserve the right to pick up the package for salvage, and all rights, title to, and interest in the item shall vest with us.

If we determine that Madame Paulette is responsible for the loss of or damage to an item we will refund you the replacement value up to \$250. Refunds are made only with valid proof of purchase. The only valid proof of purchase is an original store receipt. The limit to this policy is \$1,000 per year per customer.

**UNCOLLECTED ARTICLES.** If you leave a garment in storage after six months, you will be charged our current rate. However, we are not responsible for items left longer than the initial (6) month term covered by this contract and articles uncollected after (6) month term may be disposed of by us without liability.

**FORCE MAJEURE.** We will not be responsible for any loss, damage, deterioration, delay, non-delivery or unauthorized delivery if caused by hostile or warlike actions insurrection, rebellion, riot, revolution, confiscation by any government body, acts of God, terrorism, strike, lock-out, stoppage of labor, government orders, storm, flood fire, explosion, breakdown or failure of machinery or other similar causes beyond our control, or for discoloration or deterioration from natural causes.

**UNPAID CHARGES.** We have the right to refuse to deliver your garment until you pay all of your charges. We also have the right to sell your garment to recover unpaid charges.

**INVALIDITY.** If any term or provision of this contract shall to any extent be invalid or unenforceable for any reason, that term or provision shall be severed from this contract and the remainder of this contract shall not be affected thereby.

**FAILURE TO COMPLY WITH ANY OF THE ABOVE CONDITIONS WILL RESULT IN THE DENIAL OF YOUR CLAIM.**